

Cassi Chandler

Motivational Leadership Expert, FBI's First African American Female Special Agent Assistant Director

Cassi Chandler is an innovator, strategist, investigator, and leader who has broken barriers, led diverse teams, and built cultures of motivational leadership and inclusivity at some of the world's most important organizations, including Bank of America and the FBI. In a career that has included many "firsts" across the U.S. government and financial services industries, she served as the FBI's first African American female special agent assistant director as well as the Bureau's first female national spokesperson and director of public and community affairs. The founder, president, and CEO of Vigeo Alliance – a leadership and talent risk management partner helping organizations elevate their cultures of belonging – Chandler is dedicated to helping organizations position themselves for success by building more diverse and inclusive cultures that thrive.

Exclusively represented by Leading Authorities speakers bureau, Chandler draws from her personal experiences leading diverse teams as a change agent in a broad range of fields to facilitate honest conversations on what can be achieved when organizations go "all in" on diversity. In addition to defining the tools motivational leaders need to mindfully build more high-performing cultures, Chandler provides actionable insights on how to move the needle while leading with empathy. An engaging storyteller, she immerses audiences as she retraces her journey reinvigorating the world's leading intelligence organizations in the post-9/11 landscape, managing risk, and driving global equity at one of the world's top multi-national banks. Her exploration of the influences that impact perceptions of diversity is integral for any organization focused on establishing a more inclusive vision.

Prior to Vigeo Alliance, Chandler was senior vice president for business operations at Bank of America, where she led enterprise-wide teams and developed integrated frameworks for identifying and addressing cybercrimes, fraud trends, and consumer risks. She also served on the corporation's Global Diversity and Inclusion Advisory Council and led the bank's compliance relationships with the Consumer Financial Protection Bureau (CFPB). Before Bank of America, she spent 23 years with the FBI, where she directed white collar crimes, financial crimes, terrorism, and cybercrimes investigations and foreign intelligence activities, while also leading the evolution of its healthcare fraud and criminal and domestic terrorism intelligence programs.

Chandler continues to drive organizational change as a former adjunct professor on intelligence and terrorism at Pace University's master's in public safety and homeland security program and as an instructor at the Pacific Coast Banking School at the University of Washington in Seattle. As part of her commitment to impacting progress, Chandler served as an independent federal monitor with the NYPD, and a monitor with the City of Aurora Police and Fire Departments. She also served on the U.S. Marine Corps Red Team, which monitored the Corps' assessment of expanding infantry officer roles to women. She is a member of numerous charitable and diversity boards, including a member of the League of Women Voters and Rotary Club International. Chandler chaired the Nomination and Governance committee while a member of the Board of Directors of Leafly Holdings, Inc., and served on the Audit Committee.

Chandler's groundbreaking accomplishments have been recognized through numerous awards, including the Senior Executive Service Presidential Rank Award of Meritorious Executive under President George W. Bush, the National Center for Women & Policing's "Breaking the Glass Ceiling" award, and the Norfolk NAACP Trailblazer Award. In 2023, she was named one of *World's Leaders Magazine's* "World's Trailblazing Females Making a Mark in Business."

She earned her B.A. from Louisiana State University, where she served on the board of the alumni association, and her J.D. from Loyola University School of Law, where she later became a member of the board of trustees.