

## Jenn Lim

CEO & Chief Happiness Officer of Delivering Happiness, Culture Book Creator and Consultant at Zappos

**Delivering Happiness.** Jenn Lim's keynote will allow you to experience the story of CEO Tony Hsieh, Zappos.com and Delivering Happiness. Jenn will speak to how Zappos became a thriving example of 'happiness as a business model' works, and how the model can be applied to YOUR environment. You will enjoy personal life lessons and discoveries of Jenn's journeys with Delivering Happiness and Zappos.

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