

Nick Friedman & Omar Soliman

Renowned Founders of world-class iconic brands, including international franchise College Hunks Hauling Junk & Moving, Co-Authors of “Effortless Entrepreneur: Work Smart, Play Hard, Make Millions,” National TV Personalities, and Thought Leaders

From Van to Franchise: Two Hunks' Entrepreneurial Journey. Over a decade ago, childhood best friends, Nick Friedman and Omar Soliman, were just twenty-two when they co-founded the junk removal company College Hunks Hauling Junk. In this talk, the duo tells the story of how they transformed a college summer gig (hauling junk with Omar's mom's van) into a multimillion-dollar, national franchise with more than 130 locations. Committed to helping more people become entrepreneurs, they provide lessons-learned from their monumental business growth and share an actionable framework for how groups can launch and grow a successful company through patience, persistence, and consistency.

Becoming & Building Better Leaders. Great leaders don't create followers, they create more leaders. If you can't develop great leaders in your organization, you become a bottleneck to the explosive growth potential of your company. In this speech, Nick and Omar reveal that it all starts with becoming a Level-5 leader yourself, leading your team with humility and vision. Groups will learn how to get to the next level of leadership and improve their communication to, in turn, build better leaders. Nick and Omar discuss how they have perfected this process at their multimillion dollar national franchise, using College Hunk's success to showcase the effectiveness of their leadership system. Sharing their lessons-learned, Nick and Omar provide actionable takeaways for other organizations get to this next level of success as well.

Leading a Millennial Workforce. College Hunks Hauling Junk is one of the largest employers of millennials in the country and has even been featured on MTV's hit show, *Job's That Don't Suck*. In this talk, Nick and Omar will discuss how to better understand this generation and unlock their potential – maximizing their talent, work ethic, and creativity in the workforce. They'll share tried-and-true strategies to leverage this generation, removing the often uncertainty and frustration around the millennial workforce.

Breakthrough Branding & Publicity. College Hunks Hauling Junk has appeared on more reality TV shows than the Kardashians, has been featured in every major media publication including two appearances on Oprah, and has become a household brand in a crowded industry. How did they do it? In this talk, Nick and Omar will reveal the three simple steps to generating more brand awareness and media exposure, as well as how to leverage it for business growth. When it comes to becoming a top-of-mind brand, audiences will learn from two entrepreneurs who have mastered the art.

Find Your Why: Creating Purpose and Values in your Organization. Without a WHY, your business is a ship without a sail, floating in the wind. From an organizational level to an individual level, purpose and values build loyalty, longevity, create a community, and are necessary to achieve your long-term vision. And they're good for impacting your bank account, too! But how do you go about discovering your purpose? In this speech, audiences will learn how the turning point for College Hunks Hauling Junk's success was when it defined its own purpose: to “Move the World.” Nick and Omar share a framework for discovering one's own purpose and values, as well as how to ingrain them into any organization or personal path to success.

Generating Loyalty with WOW Service. In the old days, a happy customer told one person and an unhappy customer told 10. Today, with social media, an unhappy customer has the ability to tell thousands. Now, more than ever, the client experience is the most important key to business growth and sustainability. It's easy to create one-off instances of WOW service in your company, but how can you make every customer's experience just as incredible? College Hunks Hauling Junk founders share how they have leveraged the customer service experience to exponentially grow their business, receiving world-class reviews that have compared their moving services to a “Disney-like” experience.

Audiences will learn:

- How to hire and train a customer-focused team
- The best service-recovery process for unhappy customers (it's not what you think)
- How to systemize each customer touch point to ensure every customer has a unique WOW experience.
- How to manage, protect, and leverage your online reputation

