

## **Drew Nieporent**

Michelin Star Restaurateur (Nobu, Tribeca Grill, and others)

**The Art of Hospitality: Designing Experiences that Customers Crave and Remember.** What if “hospitality” was your company’s greatest differentiator? In this keynote, Drew brings the front-of-house philosophy to boardrooms, showing how intentional service, team empowerment, and unexpected generosity build loyal customers—whether you’re serving tables or software. This talk is rich in story, strategy, and cultural wisdom from inside NYC’s most celebrated dining rooms.

**Rare Cuts: Behind the Velvet Rope of High-Stakes Hospitality.** With wit, warmth, and a little spice, Drew shares a behind-the-scenes view of New York’s fine-dining scene—complete with run-ins, revelations, and restaurant lore. This talk draws on personal stories and lessons from a lifetime in hospitality’s spotlight. Ideal for audiences who appreciate colorful insight with universal takeaways about people, pressure, and perseverance.