

Jane Hyun

Author of *Breaking the Bamboo Ceiling* and *Leadership Toolkit for Asians*

Breaking the Bamboo Ceiling: Unpacking the Asian American Workplace Experience Hyun shares her personal journey to *Breaking the Bamboo Ceiling* as well as introduces a framework for managing cultural differences in the workplace. Asian cultural values can be at odds with Western dominant corporate culture on many levels, resulting in a costly gap that individuals and companies need to bridge. Using real-life examples from her research on how Asian culture can be perceived in a dominant corporate culture, author discusses a strategy for developing an authentic leadership style...in a way that does not compromise your core cultural values. She also offers insights into what managers can do to create a fertile environment for their Asian colleagues and employees.

The Art of Cultural Fluency Today's connected marketplace and evolving workplace demographic demand more agility to navigate differences in motivations, preferences, and communication patterns. Culture profoundly impacts interpersonal dynamics in your teams, as well as high-stakes relationships you need to build with clients. To succeed, you need to crack the unwritten "code" for understanding cultural differences in business. This new navigational skill will enable you to excel in today's complex, changing, and multicultural work environment. International bestselling author & executive coach Jane Hyun unpacks the skill of "cultural fluency" and teaches the principles for achieving high performance by bridging differences.

Lessons from Leadership Toolkit for Asians This event, based on Jane Hyun's new book, *Leadership Toolkit for Asians: The Definitive Guide for Breaking the Bamboo Ceiling* expands on her Keynotes: *Breaking the Bamboo Ceiling* and *Flex/The New Playbook for Managing Across Differences*. Though *Leadership Toolkit for Asians* addresses the unique challenges for Asians in the corporate world, its wealth of lessons about authentic leadership are valuable for anyone. This is especially important for multi-cultural audiences, and CEO's and Heads of HR who want to support their multicultural workforce.

Flex: Strategies for Communicating in a Global Workforce: "Flexing" is the art of switching between communication/cultural styles to more effectively engage people who are different from you. While technology has connected us globally, it has made it more challenging for us to decipher cues and subtle nuances that we encounter daily. Our workplace requires individuals with increased agility who can tap into the diverse needs of their team members, managers, and colleagues. It is a must-have skill that can be developed. In this dynamic keynote, you will see the costs of not managing differences effectively, and more importantly, the rewards gained from "flexing" your approach to obtain better outcomes. These practical principles will inspire you to forge stronger relationships in work and life.