

Christie Smith

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Human-Powered Leadership: Unlocking Purpose, Power Skills, and Connection in the Future of Work As AI and automation reshape the workplace, one thing is clear: business success—and economic growth—depend on people, not just technology. The best leaders focus on emotional maturity, adaptability, and inclusivity, recognizing that these “power skills” fuel engagement, innovation, and long-term performance. Drawing from her latest book, *Essential*, Christie explores the four human needs in the workplace—purpose, agency, well-being, and connection—and why meeting these needs isn’t just good for employees, but a strategic imperative for organizations navigating constant disruption. This session offers a roadmap for human-centered leadership that fosters trust, resilience, and sustainable high performance to create workplaces where employees and businesses thrive.

Skills of Today’s Resilient Leader In today’s fast-paced, ever-evolving workplace, leadership is harder than ever—and it demands more than just driving productivity. Moving business, and our economy, forward in this environment requires creating purpose, fostering trust, and embracing adaptability. With 62% of people lacking trust in businesses, resilience in leadership has never been more critical. Leaders must move beyond outdated management tactics and develop the emotional maturity, adaptability, and integrity needed to rebuild trust and navigate uncertainty with clarity. Christie Smith uncovers the essential skills of resilient leaders, from fostering psychological safety to making confident, people-first decisions in complex landscapes. This session provides actionable insights on developing emotionally mature leadership that strengthens organizations, drives innovation, and fuels a thriving economy.